

# -Supplier support-

Version 01/2024

SAP Ariba



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#### **1. Order Processing**

In this chapter, you will learn more about ...

... the introduction of the SAP Business Network for order processing

- ... the order documents
- ... the order processing workflow
- ... different modes of integration/automation



#### 1. Order Processing: Introduction

- The introduction of the SAP Business Network for order processing aims to optimize the cooperation between STIHL and you as a supplier.
- Sample and tool orders are not processed via the SAP Business Network.
- **Only** serial materials are processed via the SAP Business Network.
- The central component is the SAP Business Network, whose advantages are:
  - Real-time display of common information for STIHL and you as a supplier.
  - Prevent errors by ensuring that ordered and delivered goods match.
  - Enabling automatic synchronization with the backend systems of suppliers and buyers.



#### 1. Order Processing: Order documents

Document	Description
Series order (SO)	Header and delivery dates: A purchase order is a formal request or instruction from STIHL to you, the supplier, to deliver or provide a specified quantity of goods or services at a specified time, to a specified location and at a specified price. Structure: A purchase order (PO) consists of a document header and a number of items. The information displayed in the header refers to the entire purchase order. For example, the terms of payment and the terms of delivery are defined in the header.
Advanced Shipping Notice (ASN)	Article and packaging details: A shipping notification is a document from a supplier to STIHL that contains details of an upcoming delivery. Structure: An advanced shipping notification consists of a document header and a number of items. It can also contain packaging information. The header contains data that is valid for all items and packages.
Handling Unit (HU)	A handling unit (HU) is a physical unit consisting of packaging material (load carrier/packaging material) and the goods it contains. A handling unit is always a combination of products and packaging material. All information contained in the product items, e.g. batches, always remains available via the handling units. Handling units can be nested. You can create a new handling unit from several handling units.
Supplier Batch ID	The supplier batch is relevant for finished products that are batch-managed by STIHL. In the work order, however, the supplier can also use his own batch numbers for a finished product in addition to the customer batch number. The supplier's batch number can be used to uniquely identify a specific batch of finished product. For example, until the customer has defined a customer batch number for this batch in their ERP system. In the work order, the work order, the supplier can assign a supplier batch number to a finished product quantity.

1. Order Processing: Order Processing Workflow

- STIHL carries out a planning run (MRP), which automatically generates purchase orders. STIHL forwards the orders for series materials to the suppliers via the SAP Business Network.
- 2. The supplier delivers the ordered goods.
- 3. STIHL receives the ordered goods.

#### Note:

Order confirmations and invoices are **not** included in the scope of the SAP Business Network.







1. Order Processing: Different modes of integration / automation

SAP Business Network allows users to work in different modes.

- Portal: As a supplier, you work online in your supplier account and send ASNs (shipping notifications) manually.
- Complete Systemintegration: With SAP Business Network you can integrate your backend system into the SAP Business Network. For details, please contact <u>supplier.ariba@stihl.com.</u>



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## **2. Order Processing Portal use** 2.1 Order

In this chapter, you will learn more about ...

... searching for and identifying an order number

- ... the components of purchase orders
- ... managing purchase orders

... submitting a shipping notification for a purchase order



#### 2. Order Processing Portal use: Order





2. Order Processing Portal use: Searching for and identifying the order

From the "Workbench" OR via Orders > Orders and Releases:

- Select one of the Order tiles. Use filters to find the right document.
- 2 Click on "Show more" to use more filters. The search results are displayed. Click on the settings icon to customize the view.



Orders (35)							
✓ Edit filter   Last 31 days							
Customers		Order numbers	Creation date		Order status		
Select or type selections	C	Type selection	Last 31 days	$\sim$	Include $\sim$	Select or type	c
		Partial match     Exact match					
Show more							



2. Order Processing Portal use: Searching for and identifying the order

- Olick on the "Export" button to download the data to Excel.
- Open the purchase order by clicking on its number.



#### Note:

If the order cannot be found in the search, please check the order instructions or contact <u>supplier.ariba@stihl.com</u>.

<b>~</b> □	Customer: ANDREAS STIHL AG	& Co. KG	- TEST Ship To
• 4	005590038600020FOR	20	47142830
	005590077200010FOR	10	47142830



2. Order Processing Portal use: General information on orders

 Order changes are processed via the exchange of message versions within the network.

The differences between the versions can be compared in the SAP Business Network.



2. Order Processing Portal use: General information on orders

You can also search for orders on the portal homepage by entering either the customer's name or the order number.



#### Note:

If the order is not found in the search, please check the order instructions or contact <u>supplier.ariba@stihl.com</u>.



2. Order Processing Portal use: Search & identify the order using the material number

From the "Workbench" OR via Orders > Orders and Releases:

- Select one of the order tiles.
   Use filters to identify the material number.
- 2 The search results are displayed. Click on the settings icon to customize the view.



Overview Getting started	1		
13	15	35	
New orders	Items to confirm	Orders	
Lest 31 days	Lest 31 days	Last 31 days	



#### © ANDREAS STIHL AG & Co. KG

## Order Processing Series (Ariba SCC)

2. Order Processing Portal use: Search & identify the order using the material number

- Olick on the "Export" button to download the data to Excel.
- Open the purchase order by clicking on the order number.

#### Note:

 If the order is not found in the search, please check the order instructions or contact <u>supplier.ariba@stihl.com.</u>











#### 2. Order Processing Portal use: Display order details

- View the details of your order and possible promotions.
- 2 Get access to order tracking to get information about the status, history and fulfillment of an order.
- STIHL header address at the top left of the order.
- Contact person on the STIHL side for this order.





2. Order Processing Portal use: Display order details

- ③ The "Line Items" section describes the items ordered.
- Olick on "Details" or "Show item details" to display further information about the order, such as control keys or schedule lines.
- 5 You can configure your view by clicking on the "Configure" icon.

3	Line Ite	ms											4 Sh	ow Item Details
	Line #	No. Schedule	Lines	Part #	Customer Part #	Туре	Return	Revision Level	Qty (Unit)	Need By	Unit Price	Subtotal	Customer Location	
	1	1			1254-600-0270-PTM	Material			10.000 (PCE) (i)	19 Jun 2023	10.00 EUR	100.00 EUR		Details 4
		Descriptio	: Electric r	motor										
	Order submitt Received by A This Purchase	ed on: Monday 12 . Ariba Network on: M e Order was sent by	un 2023 1:00 F onday 12 Jun 2 ANDREAS STIF	PM GMT+02:00 2023 6:16 AM GMT+02 4L AG & Co. KG - TEST	:00 AN01431190808-T and delivered by	Ariba Network.								Sub-total: 100.00 EUR

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## **Order Processing Series (Ariba SCC)**

#### 2. Order Processing Portal use: Display order details - Line level

How to display the item details:

- Olick on "Show item details " or "Details ".
- 2 Detail of the item status (previously confirmed or previously shipped items).
- Output: The checkboxes indicate which actions are permitted for this item or what is expected of the supplier.
- The schedule line indicates the planned quantities for specific delivery dates.



Show Item Details

----



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## **Order Processing Series (Ariba SCC)**

2. Order Processing Portal use: Display order details (Drop Shipment) - Line level

How to display the item details:

- Click on "Show item details " or "Details ".
- 2 Detail of the item status (previously confirmed or previously shipped items).
- 3 The checkboxes indicate which actions are permitted for this item or what is expected of you as a supplier.
- The schedule line indicates the planned quantities for specific delivery dates.
- STIHL customer order number, which must be printed on the delivery bill and shipping documents.





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2. Order Processing Portal use:2.2 Advanced Shipping Notification (ASN)

In this chapter, you will learn more about ...

... the definition of a shipping notification... the advantages of using a shipping notification... the administration of the extended shipping notification... viewing the transmitted shipping notification.



2. Order Processing Portal use: Definition & Use Shipping Notification

#### WHAT IS AN ADVANCE SHIPPING NOTICE (ASN)?

An Advanced Shipping Notification (ASN) is an information package containing details of an upcoming delivery. The information is prepared by the supplier and passed on to STIHL in order to improve the quality of the actual delivery process. It may contain details of:

- Related documents such as orders
- Information on delivery time, location, vehicle and driver
- Type and labeling of the packaging material
- Identification information of the goods to be delivered, such as batches and handling data

# WHEN SHOULD A SHIPPING NOTIFICATION BE USED?

The transmission takes place before the actual event, the delivery. If you send the information as early as possible, you have more time to prepare and fine-tune the delivery date.

In order to derive the greatest possible mutual benefit from the exchange of information, it is very important that the exchange takes place in good time.

The earlier the ASN is submitted, the better it will fulfill its purpose.



2. Order Processing Portal use: Justification of a shipping notification

#### WHY SHOULD YOU USE AN ADVANCED SHIPPING NOTIFICATION (ASN)?

Shipping notifications improve the efficiency and quality of the goods receipt/delivery process. By sending as much information as possible before the actual event, the supplier and STIHL can better coordinate their joint processes.

STIHL can prepare and notify employees of the upcoming goods receipt and data quality is higher as manual reentry of data is avoided. This has an impact on the following aspects of your business:



2. Order Processing Portal use: General considerations regarding the shipping notification

### Panning

- Gate, parking lot, dock, etc. can be reserved for the delivering truck.
- Special unloading and quality assurance staff and equipment, floor and shelf space can be provided.
- In the event of any bottlenecks, the supplier and STIHL can coordinate and adjust the delivery in advance.
- Execution
- The time required for the actual delivery is shorter, as everything is already available and most of the information that STIHL collects on receipt of goods is already available. E.g. packaging, HU data, batches, etc.

#### Administration

 Since both the supplier and STIHL have transparency and use the same administrative data, there are fewer differences that need to be clarified afterwards.

### ➢ Finances

 From an accounting point of view, it is relevant for STIHL that the delivery bill is created by the supplier when the goods issue is posted. The background to this is that it must be ensured at all times that it is clear that the goods are in transit.



#### 2. Order Processing Portal use: General considerations regarding the shipping notification

		Ariba - supplier group:	Ariba - supplier group:	
Ebene	Field	STIHL Plant Tirol	Drop shipments Suppliers	
	Packaging label ID	Obligatory	Obligatory	
	Delivery date	Obligatory	Obligatory	
	Shipping type	Obligatory	Obligatory	
	Name of the sponsoring organization	Optional	Optional	
Header	Tracking-Nr.	Optional (obligatory, if carrier is selected)	Optional (obligatory, if carrier is selected)	
	Gross/net weight	not visible	Obligatory	
	Gross/net weight Unit of measurement	not visible	Obligatory	
	# Packages	Obligatory	Obligatory	
	Quantity shipped	Obligatory	Obligatory	
	Serial numbers	Open field, but do not enter any information	Open field, but do not enter any information	
	Supplier Batch-ID	Optional	Obligatory	
	Date of production	Optional	Optional	
	Expiration date	Optional	Optional	
Article	Country of origin	Optional	Obligatory	
	Gross/net weight	not visible	Obligatory	
	Gross/net weight Unit of measurement	not visible	Obligatory	
	Handling unit	controlled at transaction level (transferred from STIHL ERP)	controlled at transaction level (transferred from STIHL ERP)	

2. Order Processing Portal use: Create Shipping Notice

An individual delivery receipt can be created from the "Workbench" OR via Orders > Orders and Releases:

- Click on the pattern "Orders"
- Or click on Actions and then on "Create shipping notification".
  OR
- Output State As a state of the state of t
- 4 Click on "Create Ship Notice".





Fulfillment ~

Getting started

Invoices

Workbench

Orders ~

Contracts

Orders and Releases

Order Inquiries

Overview





2. Order Processing Portal use: Create Shipping Notice – Header Level

Fill in the required information in the "Create shipping notification" form.

- O not change the "Recipient" address at the beginning.
- 2 Do not edit the "Sender" address. By default, this is the address of your company in your SAP Business Network account.
- 3 The packing slip ID is a mandatory field. Enter the unique delivery note number (no longer than 33 characters).



Create Ship Notice			Dov	vnload PDF	Pack Items	Save	Exit	Next
* Indicates required field								
2 SHIP FROM			DELIVER TO					
PO und SA AG - TEST		Update Address	Lager Hellmann GmbH & Co. KG				Updat	e Address
Leinfelden-Echterdingen Baden-Württemberg			Völklingen					
Germany			Germany					
<ul> <li>Ship Notice Header</li> </ul>	r							
SHIPPING	ASN 12062022	1	TRACKING	Other		×		
3	ASN 12002023	]	Carrier Name	Test Carrier				
Invoice No.: Requested Delivery Date:				lest currer				
Ship Notice Type	Select V		Tracking No.	:* 20230612				
Shipping Date:			Bill of Lading No.	:				
Delivery Deter			Tracking Date	c	<b>##</b> #			
Delivery Date:*	15 Jun 2023		Shipping Method	d Air 🗸				
			Service Level	:				



2. Order Processing Portal use: Create Shipping Notice – Header Level

5 Enter the name of the forwarding agent. This information is optional.

- 6 Enter the tracking number. This information is optional.
- **7** Enter the shipping method. **This is mandatory.**

Create Ship Notice				Download PDF	Pack Items	Save	Exit	Next
* Indicates required field								
SHIP FROM			DELIVER TO					
PO und SA AG - TEST		Update Address	Lager Hellmann GmbH & Co. KG				Upda	ate Address
Leinfelden-Echterdingen			Völklingen					
Germany			Germany					
Ship Notice Header     SHIPPING     Packing Slip ID:*     Invoice No.:     Requested Deliver: Date:	ASN 12062023	]		er Name: Other Test Carrier		~		
Ship Notice Type	Select V		Trac	king No.:* 20230612				
Shipping Date:			Bill of La	ding No.:				
Delivery Date:*	15 Jun 2022		Track	ing Date:				
Delivery Date.*	15 Juli 2023		7 Shippin	g Method 🛛 Air 🔍	/			
			Servi	ice Level:				

2. Order Processing Portal use: Create Shipping Notice

- You can manage the forwarding agent. It is possible to add the STIHL standard forwarder to the SAP Business Network (must be done by the supplier). Click on "Manage carriers".
- 2 Enter the name of the forwarding agent.
- Ontinue with "OK"

4 The preferred carriers are displayed in the drop-down menu.

Manage Carrier

	<u> </u>			
	Carrier Name		Template URL: Use <tracking_number> for place holder</tracking_number>	
	Dachser		tbd	
	Kühne & Nagel		tbd	
	L Delete Create			3
				OK Cancel
Carrier Name:	Manage Carrier	4		
Service Level:	Preferred Carriers			
	Dachser			
	Kühne & Nagel			





Cancel



#### 2. Order Processing Portal use: Create Shipping Notice – Line Level

The information from the order is transferred to the shipping notification (part number, quantity, requirement to, price, etc.).

- Update the delivered "Ship Qty" for each item. For all orders, the quantity can be the same or lower than the quantity in the order. Overdeliveries are also possible to a limited extent (the system shows directly what is possible).
- 2 Enter your "Supplier Batch ID"'. Specifying the supplier's batch ID is optional.
- 3 The "Country of Origin" can be selected from the drop-down menu. Specifying the country of origin is optional.

Order Item	S										
Order No.	Line No.	Part No.	Customer Part No.	Qty	Unit	Need By	Ship By	Unit Price	Subtotal	Customer Location	4
4590001066	1		1254-600-0270-PTM	10.000	PCE (i)	19 Jun 2023		10.00 EUR	100.00 EUR	AT21	Remove
	Description: Elec Shipment Status Total Item Due Q Confirmation Sta Total Confirmed (	uantity: 10 PCE (i) tus Quantity: 0 PCE (i)	) Total Backordered Quantity: 0 PC	e (j							
	Line		Ship Qty	upplier Batch ID	Country of O	rigin <mark>3</mark>		Production Date	Expiry D	Date	
	1		10.000 Ti	est12345	Austria [AUT]		$\sim$				Download Add PDF Details
5	Add Ship M	Notice Line									
L Add o	Order Line Item	Manage Seria	al Numbers 🔻						6		6
								Download PDF	Pack Items	Save	Exit Next



#### 2. Order Processing Portal use: Create Shipping Notice – Line Level

4 Click on the "Remove" button if you want to exclude the entire line from this dispatch notification.

If you click on the "Add Order Line Item" button, you can split the quantity to enter multiple batch IDs per quantity.

Continue with "Pack Items" OR with "Next", depending on whether an HU is required for the specific material.

#### Note:

 Several shipping notifications can be sent per order until the quantities have been shipped in full.

Li	ne No.	Part No.		Customer Part No.
10 C S T H	D Description: >ABS< black RAL9005 hipment Status stal Item Due Quantity: 2 KGM (1) andling Unit (required) D This line requires Handling Unit			0711-151-5003-PTM
	Line		Ship Qty	
	1		2.000	





2. Order Processing Portal use: Create Shipping Notice: Drop shipment Order - Line level

The information from the order is transferred to the delivery notification (part number, quantity, required by, price, etc.).

Scroll down to view the line item information.

2 Update the delivered "quantity" for each item. For all orders, the quantity can be the same or lower than the quantity in the order. Overdeliveries are also possible to a limited extent (the system indicates what is possible).

3 Enter the "Batch ID" of the supplier. The supplier's batch ID is mandatory.





#### 2. Order Processing Portal use: Create Shipping Notice: Drop shipment Order - Line level

- The "Country of Origin" can be selected from the drop-down menu. <u>The country of origin is mandatory</u>. Click on the "Remove" button if you want to exclude the entire line from this dispatch notification.
- If you click on the "Add Ship Notice Line" button, you can split the quantity to enter multiple batch IDs per quantity.

Continue with "Pack Items" or with "Next", depending on whether an HU is required for the specific material.

#### Note:

 Several shipping notifications can be sent per order until the quantities have been shipped in full.

Line No.	Part No.		Customer Part No.
10 Description: >ABS< black RAL900 Shipment Status Total Item Due Quantity: 2 KGM ( Handling Unit (required) 企 This line requires Handling Unit	5 6		0711-151-5003-PTM
Line		Ship Qty	
1		2.000	





#### 2. Order Processing Portal use: Create Shipping Notice – Line Level

Invest (the packaging information comes from the STIHL ERP). (If your actual packaging does not match the information from STIHL, please contact <u>supplier.ariba@stihl.com</u>).

Confirm packing plan					Save	Define Instructions Next
1 Create ship notice	2 Define instructions	3 Confirm packing	g	Print labels		Review ship notice
(i) You've skipped Step 2 because there are packaging in:	structions for all of your items. All your it	ems are packed, but you can still rea	mange handling units within t	he packing hierarchy.		×
Summary						
Number of items 1						Total packed 100.00 %
ASN item no. PO no.	Part no. and desc	iption	Batch ID	ASN Quantity	Packed quantity	Packed percentage
1.1 4590001068	0711-151-5003-P	M >ABS< black RAL9005	Test12345	100 KGM	100 of 100	100.00%
7777-111- <b>1</b> 7777-211-KBT1 <b>2</b> EUC1						Handling Unit
$\sim$ Handling unit type	ASN item no. Part no. and descript	ion	Packed quantity	Batch ID Pro	oduction Expiry da	ıte
<ul> <li>Handling Unit 1</li> </ul>						Edit
7777-111-EUC1 1 ( 2/10 )						+
- 7777-211-КВТ1 1	1.1 0711-151-5003-PTM	>ABS< black RAL9005	50 KGM	Test12345		Move to +
┝ 7777-211-КВТ1 2	1.1 0711-151-5003-PTM	>ABS< black RAL9005	50 KGM	Test12345		Move to + Handling Unit



#### 2. Order Processing Portal use: Create Shipping Notice – Line Level

"Next" (Print Labels)

Print labels					Save	Exit Next		
1 Create ship notice	2 Define instructions	3 Confirm packing		4 Print labels		5 Review ship notice		
Vou're all set to print labels and confirm this	s ship notice.					×	HU No.	
Summary							Quantity 72.000 Unit PCE HU	JT QBMP
Number of items 1						Total packed 100.00 %	6 COO CN Batch Number Test	1234
ASN item no. PO no.	Part no. and des	cription Batc	ı ID	ASN Quantity	Packed quantity	Packed percentage	Material No.	
1.1 4590001068	0711-151-5003-F	PTM >ABS< black RAL9005 Test	.2345	100 KGM	100 of 100	100.00%		
							6338-011-1831-A	
1	2						Material Description Gasoline engine	
7777-111- 上 7777-211-КВТ1	2							STIHL
EUC1						🖶 Print all labels	The labels must be attac	ched to
✓ Handling unit type	ASN item no. Handling unit no.	Part no. and description	Packed quantity	Batch ID	Production Expiry date	Package document No.	the packaging.	
$\vee$ Handling Unit 1								
✓ 7777-111-EUC1 1 ( 2/1)	000000023900000233					5		
► 7777-211-КВТ1 1	1.1 000000023900000234	0711-151-5003-PTM >ABS< black RAL900	5 50 KGM	Test12345		6		
р 7777-211-КВТ1 2	1.1 0000000023900000235	0711-151-5003-PTM >ABS< black RAL900	5 50 KGM	Test12345		6		



2. Order Processing Portal use: Create Shipping Notice – Line Level

Check all your informations.

**2** Click on **"Submit"**, to send a shipping notification to STIHL.

Create Ship Notice	Previous         Download PDF         Print Labels         Save         Submit         Exit
Confirm and submit this document.	2
SHIP FROM	DELIVER TO
PO und SA AG - TEST Bahnhofstraße 17 Leinfelden 70771 Leinfelden-Echterdingen Baden-Württemberg Germany	Lager Hellmann GmbH & Co. KG Hans-Großwendt-Ring 2 66333 Völklingen Germany
SHIPPING	TRACKING
Packing Slip ID: Test 07062023 Invoice #: Requested Delivery Date:	Carrier Name: Test Carrier Carrier Code: Tracking No.: 20230607
Actual Shipping Date: Actual Delivery Date: 15 Jun 2023 Gross Volume:	Bit of Labing No Tracking Date: Shipping Method: Air Service Level:
Gross Weight: Is divisible: No	
DIMENSIONS	
Gross Volume: Gross Weight: Total Length: Total Width: Total Height:	
DELIVERY INFORMATION	
Delivery Terms: Transport Condition Delivery Terms Description: Transport Terms Description: Is sensitive: No	Shipping Payment Method: Mixed Shipping Contract Number: Shipping Instructions:



2. Order Processing Portal use: Create Shipping Notice – Line Level

### **1** Click on **"Done"** to finish this processs.

				1	
Purchase Order: 4590001068					Done
Create Order Confirmation   Create Ship Notice Create Invoice			<u> </u>	Ē	000
Order Detail Order History					
STIHL					
From: Customer STIHL Tirol GmbH Hans Peter Stihl-Str5 6336 Langkampfen / Kufstein Tyrol Austria Phone:	To: PO und SA AG - TEST Bahnhofstraße 17 Leinfelden 70771 Leinfelden-Echterdingen Baden-Württemberg Germany	Purchase Order (Shipped) 4590001068 Amount: 2,200.00 EUR Version: 1			
Fax:	Phone: Fax: Email: testsupplier.levin8@freenet.de				



2. Order Processing Portal use: Create shipping notifications for multiple orders / delivery schedules

If several orders or scheduling agreement releases are combined in one container, it is not necessary to create each shipping notification individually. This can be created with a "mass creation".

35

Orders

Last 31 days

Via Orders > Orders and Releases:

Olick on the pattern "Orders".





2. Order Processing Portal use: Create shipping notifications for multiple orders / delivery schedules

#### 2 Select the orders that are to be shipped.

#### **3** Click on "Create ship notice".

	Orders												
	103 Orders Last 31 days	ltems to con	firm Items to ship ys Last 31 days	O Return items Last 31 days	88 New orders Last 31 days	10 Changed orders Last 31 days	Orders to invoice Last 31 days	Orders with service line Last 31 days					
	Items to ship (10) V Edit filter   L Customers Select or type set	) Last 31 days Next 90 days Ex elections	Critical fully shipped, +1 Exclude fully rece Criter numbers Type selection Dentity match	Exclude fully invoiced Creation date Last 31 days	Need by date	~	Customer locations	Ship by date None	Company codes	ıs [9	Purchasing organizations Select or type selections	ß	
	Show more	3	Partial match     Exact match									Apply	Reset
	Create ship notice	Order No	Customer Part No.	Description	Schadula Lina Mo	Meed Ry	Ship By	Commitment Level	Doguested Quantity	Shinned Quantity	Paceived Quantity		Actions
21	<ul><li>✓</li></ul>	Customer: ANDREAS STIH	LAG & Co. KG - TEST Ship To Address: S	TIHL Tirol GmbH, Langkampfen, Tyrol,	AUT	Need by	энр бу	Communent Lever	Requested quantity	Shipped Quantity	Received Quality	Due Quantity	Actions
		4591572888	00040860505A	Fan wheel	1	Oct 1, 2023			500 PCE	0 PCE	0 PCE	500 PCE	
		4591572889	00040860505A	Fan wheel	1	Oct 1, 2023			500 PCE	0 PCE	0 PCE	500 PCE	***
	× 🗌	Customer: ANDREAS STIH	IL AG & Co. KG - TEST Ship To Address: S	TIHL Tirol GmbH, Langkampfen / Kufs	tein, Tyrol, AUT								
		4591572739	63500118114A	Petrol engine	1	Oct 30, 2023			72 <u>PCE</u>	0 PCE	0 PCE	72 PCE	
		4591572952	63500118114A	Petrol engine	1	Nov 20, 2023			72 <u>PCE</u>	0 PCE	0 PCE	72 PCE	•••
		4590001636	0711-151-LEX1-QM1	>ABS< black test sampling	1	Sep 28, 2023			26125 KGM	0 KGM	0 KGM	26125 KGM	***
		4590001526	0711-151-LEX1-QM1	>ABS< black test sampling	1	Sep 28, 2023			26125 KGM	0 KGM	0 <u>KGM</u>	26125 KGM	000



#### 2. Order Processing Portal use: Create shipping notifications for multiple orders

1	Continue as described on the previous slides.											
2	En	ter the require	ed information	for ea	ch ord	er.				PO und SA AG - TEST Leinfelden-Echterdingen Baden-Württemberg Germany		
3	Co	ntinue with "F	Pack item".							<ul> <li>Ship Notice Header</li> </ul>	6	
2	Order Item	s								SHIPPING Packing Slip ID:*		
	Order No.	Line No. Part No.	Customer Part No.	Qty	Unit	Need By	Ship By	Unit Price	Subtotal	Invoice No.:		
	4591572888	1 Description: Fan wheel Shipment Status Total Item Due Quantity: 500 PCE ① Confirmation Status Total Confirmed Quantity: 0 PCE ①	00040860505A Total Backordered Quantity: 0 PCE ①	500.000	PCE 🛈	1 Oct 2023		\$2.99 USD	\$1,495.00 USD	Requested Delivery Date: Ship Notice Type S Shipping Date: Delivery Date:*	ielect V	
		Line	Ship Qty		Supplier Batch ID	Country of Origin		Production Date	Expiry Da	te Customer Reference:		
		1 Add Ship Notice Line	500.000			Select Country -	~			Shipping Method: * (	no value) 🗸	
	4591572889	1 Description: Fan wheel Shipment Status Total Item Due Quantity: 500 PCE ① Confirmation Status Total Confirmed Quantity: 0 PCE ①	00040860505A Total Backordered Quantity: 0 PCE ①	500.000	PCE ①	1 Oct 2023		\$2.99 USD	\$1,495.00 USD	AT21	Remove	
		Line	Ship Qty		Supplier Batch ID	Country of Origin		Production Date	Expiry Da	ite		
		1 Add Ship Notice Line	500.000			Select Country -	~				Download PDF Add Details	
	4 Add	Order Line Item Manage Serial Numbers 🔻	]							3		
										Download PDF Pack Items	Save Exit Next	

## 2. Order Processing Portal use: Check submitted shipping notification



STIHL

To view submitted ASNs, go to "Fulfillment / Ship Notices". Or to the screen for linked orders, section "Linked documents".

**Order Processing Series (Ariba SCC)** 

<ul> <li>Search Filters</li> </ul>				
Ship Notices (127)			Page 1 V 📎	
Packing Slip ID	Customer	Order #	Ship Notice Status	
ASN00184	SCC Delivery Team - Global H19 Client 400 - TEST	4500003720		
ASN00182	SCC Delivery Team - Global H19 Client 400 - TEST	4500003717		



2. Order Processing Portal use: Check submitted shipping notification

- 2 Documents linked to the shipping notification.
- <sup>3</sup> When you review the shipping notices you sent in the bulk upload, you will see all the lines submitted for that particular shipping notice number, which may relate to different orders.

Once the ASN has been transmitted, the status of the associated order(s) is updated to "Shipped" or "Partially shipped".







2. Order Processing Portal use: Shipping notification - tolerances

- 1. STIHL applies specific rules to every order, which include a limit on quantity and deadline adjustments...
  - Suppliers can always report a quantity that is less than the requested quantity and divide the quantity into several delivery notifications in which the various delivery dates are announced.
  - Depending on the respective order, it is possible to deliver more than the requested quantity (overdelivery), based on the tolerance negotiated with STIHL. Quantity splitting is still possible.
- 2. If your changes are not permitted, you will receive an error message.
- 3. STIHL specifies the number of days by which the delivery date of a delivery notification may deviate from the delivery date requested in an order or call-off. If this function detects a delivery date outside the permitted tolerance when checking the delivery notification, it prevents the delivery notification from being sent.



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- 3. Goods receipt

3. Goods receipt

In this chapter, you will learn more about ...

... the display of a goods receipt ... the status of order forwarding ... the status of the order



#### 3. Goods receipt: Display goods receipt

- The goods receipt can be called up in the portal as soon as the goods have been received by STIHL.
- The goods receipt is one of the order-related documents.
- When the goods receipt arrives in the portal, the corresponding order status is automatically updated to "Received".
- Click on the reference number to go to the order. You can also see the status of the document there.

Home Enablement Discovery $\sim$	Workbench $$ Orders $$ $\sim$	Fulfillment $\checkmark$ Invoices $\checkmark$	<ul> <li>Search Filters</li> </ul>		Rou	uting Status: Al	μ ~		
Ship Notices		Order Confirmations	Customer:	All Customers 🗸 🗸	Comple	ation Status: Co	iompleted 🗸		
		Service Sheets	Packing Slip ID:		() Rec	ceipt Status: Al			
▼ Search Filters		Time and Expense Sheets	Order Number:		(i)	A	м. С		
Customer:	All Customers	Ship Notices	Date Range:	Other v 🛈		P	Partially Received		
Packing Slip ID:		- Extended Collaboration	Start Date:*	10 Feb 2024		R	Returned		
Order Number:		Product Replenishment	End Date:*	23 Feb 2024					
Date Range:	Other $\checkmark$	Sales Orders	Supplier Reference:		0			Number of Results: 100	Search Reset
Start Date:*	10 Feb 2024	Drafts							
End Date: *	23 Feb 2024								
Supplier Reference:		(i)							
Ship Notices (1)									
Packing Slip ID	Customer		Order #	Date		Completi	ion Status	Receipt Status	Routing Status 1
20022024.01	ANDREAS STIHL AG & CO	). KG - TEST	Multiple	20 Feb 2024 1:07:09 pm		Complete	ed	Fully Received	Acknowledged



3. Goods receipt: Status of order forwarding

This status does **NOT reflect the status of the goods**. It only refers to document processing in the network.

Routing-Status	Definition
Queue	Initial status: SAP Business Network has received the order, but no further action has been taken.
Sent	SAP Business Network has sent the order to your account.
Acknowledged	You have received the order.
Failed	SAP Business Network had a problem routing the order to your preferred method of order routing. For example, a problem may have occurred in your backend order fulfillment system that prevented SAP Business Network from successfully routing the order. You can resend orders with the status "Failed forwarding".



#### 3. Goods receipt: Status of order

Status of order	Definition
New	Initial status. You have not updated the order status.
Changed	Your customer has canceled the order or replaced it with a subsequent (modified) order.
Approved	You have agreed to send all items.
Approved with new data	The order confirmation has a different start or end date than the order, but no other changes.
Approved with changes	The order confirmation has a different expected value than the order and has a different start date, end date or both.
Partially approved Partially shipped Partially invoiced Partially rejected	The purchase order is being processed. If you update part of a purchase order, SAP Business Network reports the partial status for the entire purchase order. For example, if you have partially confirmed a purchase order and then partially ship either the previously confirmed purchase order line or another purchase order line, the purchase order status is set to partially shipped. You can continue to confirm order items regardless of the shipping status until you have confirmed all order lines.
Served	The order has been fully processed. You can no longer create service sheets for further service lines of the order.
Sent	Final status. You have shipped the entire order.
Invoiced	The order has been fully invoiced. The Invoice Amount column shows how much you have invoiced or charged for the purchase order. For older orders, SAP Business Network displays Yes to indicate that you have submitted invoices.
Preserved Partially received Returned	Status for receipts sent by the buyer from their ERP system. The order status is updated based on this information. The Order Details page displays for each line item the quantity of goods received or returned for that line item, based on the information in the receipts.
Failed	A problem has occurred in the SAP Business Network when forwarding the order to your account. You can resend failed orders.



IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT SUPPLIER.ARIBA@STIHL.COM